



Welcome to the Collier County Healthy Kids program. Community Health Partners is your comprehensive network of providers. Please refer to the below listing of contact numbers to ensure your questions are answered correctly and timely.

**Collier County Healthy Kids Quick Reference Guide**

**Authorizations and Referrals**

Contact your Primary Care Physician for all treatment. For After-hours or Out of Area Emergencies go to the nearest Emergency Room and contact your Primary Care Physician as soon as possible. All Specialists visits require authorizations / precertification. To verify authorization please call Community Health Partners. Authorizations are based on medical necessity and are not a guarantee of payment. Unauthorized services may result in you becoming responsible for the charges.

Community Health Partners (239)659-7742 or Out of Area at (888)594-9008 Monday-Friday 8-5  
Florida Health Care Plans (800)352-9824 after-hours admissions

**Member Services**

Please direct any PCP assignment, benefit inquires to:

Florida Healthcare Plans Member Services (877)615-4022 Monday-Friday 8-5 [www.fhcp.com](http://www.fhcp.com)  
TTY: Contact TRS Relay 711

For help finding a physician or to verify a providers participation please call:

Community Health Partners- Provider Relations (239)659-7760 [www.chealthpartners.com](http://www.chealthpartners.com)

**Claims**

Please direct any benefit inquires, bills or correspondence to:

FHCP Claims  
PO Box 9910 FHCP electronic payer ID # 59322  
Daytona Beach, FL 32120

(800)352-9824 ext 5010 Monday-Friday 8-5 [www.fhcp.com](http://www.fhcp.com)

**Pharmacy Services**

Express Scripts : 1(800)824-0898 [www.express-scripts.com](http://www.express-scripts.com)

**Laboratory Services**

All Labs should be preformed at or sent to Labcorp for processing. For locations call:

LabCorp (888)522-2677 [www.labcorp.com](http://www.labcorp.com)

**Optical Services**

All Optometry Service should be preformed at or refered to Advantica EyeCare. For locations visit:

Advantica EyeCare [www.advanticaeyecare.com](http://www.advanticaeyecare.com)