



DATE: January 1, 2010
TO: All FHCP Providers
cc: Theresa Watson, R.N., Administrator of Quality Management/
 Performance Improvement

FROM: Pat Isner, Program Management Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
02		FHCP Provider Listings		1/01/10
04	PC010	Contracting of FHCP Practitioners & Providers	9	12/08/09
05	RR001	FHCP Member's Rights and Responsibilities	11	1/16/10
07	PC007	Medicare Subscriber Claims Review & Processing	14	12/08/09
09	QM004	Quality Management/Performance Improvement Plan	19	12/11/09
19		FHCP Provider Guidelines		1/01/10
22	RR007	General Privacy Policy	5	9/27/09
28		Interpreter Services		12/08/09