



**Florida  
Health Care  
Plans**



An Independent Licensee of the Blue Cross and Blue Shield Association

**DATE:** 2/01/09

**TO:** All FHCP Providers  
**cc:** Theresa Watson, R.N., Administrator of Quality Management/  
Performance Improvement

**FROM:** Pat Isner, Provider Services Specialist

**SUBJECT:** FHCP PROVIDER HANDBOOK UPDATES

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The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
02		FHCP Benefit Plans		1/09
05		Health Care Advance Directives		1/09
06		Hospital Admissions		1/20/09
08		FHCP Contracting Pharmacies		1/09
09	QM004	Quality Mgmt. Performance Improvement Plan	18	12/11/08
10	IC-A	Infection Control Plan	8	7/15/08
12		Courier Services		1/09
15		LabCorp		1/09
20		FHCP Health & Disease Mgmt. Programs		1/09
20		Adult Preventative Medicine Recommendations	Attch 1	1/09

<b>20</b>		<b>ACS Guidelines Screening Colorectal Adenomas &amp; Cancer</b>		<b>12/08</b>
<b>20</b>		<b>Adult Preventative Health Log</b>		<b>1/09</b>
<b>20</b>		<b>2009 Recommended Adult Immunization Schedule</b>		<b>1/09/09</b>
<b>20</b>		<b>Wellness Screening Recommendations for Adults</b>		<b>1/09</b>
<b>22</b>		<b>Medical Records</b>		<b>1/27/09</b>
<b>22</b>	<b>RR009</b>	<b>Individual Right To Notice Of Privacy Practices</b>	<b>4</b>	<b>5/17/08</b>
<b>23</b>		<b>Radiology Dept Facility Locations/Exams Performed/Requesting Films/Reports</b>		<b>1/27/09</b>
<b>24</b>		<b>Ultrasound Dept. : Facility Locations/Exams Performed, Ultrasound Examinations, Studies w/CPT Codes &amp; Preparations</b>		<b>1/09</b>
<b>25</b>		<b>Call Center</b>		<b>1/09</b>