



DATE: May 1, 2010

TO: All FHCP Providers

cc: Theresa Watson, R.N., Administrator of Quality Management/
Performance Improvement

FROM: Pat Isner, Program Management Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. The Handbook is available on PAI (Provider Access Inquiry) and at www.fhcp.com. A printed copy of information posted to the FHCP Web site is available upon request:

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
02		FHCP Provider Listings		5/01/10
05	RR001	FHCP Members Rights & Responsibilities	12	1/29/10
08	MGP017	Medications Requiring Prior Authorization	12	4/26/10
16		Preferred Fitness Program		4/07/10
19		HMO Pre-Service/Prior Auth Q&A's		4/10
19		Triple Option & POS Pre-Cert of Svc Q&A's		4/10
19		Provider Guidelines		5/01/10
22	RR009	Individual Right to Notice of Privacy Practice	6	5/17/10
27	PC017	Non-Medicare Subscriber Claims Review & Processing	8	3/17/10