

DATE:
TO: All FHCP Providers
cc: Theresa Watson, R.N., Administrator of Quality Management/
 Performance Improvement

FROM: Pat Isner, Program Management Specialist

SUBJECT: FHCP PROVIDER HANDBOOK UPDATES

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
02		FHCP Provider Listings		12/01/09
05	CS004	Medicare Part C Complaints/Grievances	16	3/26/09
16		Preferred Fitness Program		11/09
19		FHCP Provider Guidelines		12/01/09
20		FHCP Disease Management Programs Provider Directory		11/09