



DATE: March 3, 2008

TO: All FHCP Providers

cc: Theresa Watson, R.N., Administrator of Quality Management/
Performance Improvement

FROM: Lilian Garzon, Provider Services Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
2	–	Participating Providers Directory	–	3/1/08
19	RF001	Referrals for Second Opinion	11	1/29/08
19	–	Referral Instructions	–	3/1/08
27	RF005	Referral Department Guidelines for Processing Medical Referrals that Require Pre-authorization – Prospective Initial Organizational Determinations for Non-Medicare Members	13	2/28/08